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**TO :** Commissioner for Patents  
Mail Stop: AF

**FROM :** Michael J. Marcin, Esq. of Fay Kaplun & Marcin, LLP

**DATE :** August 4, 2005

**SUBJECT :** U.S. Patent Appln. Serial No. 09/738,786  
for *System and Method for Managing Client Processes*  
Our Reference: 40101/01101

**NUMBER OF PAGES INCLUDING COVER : 12**

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**MESSAGE:**

Please see attached.

Thank you.

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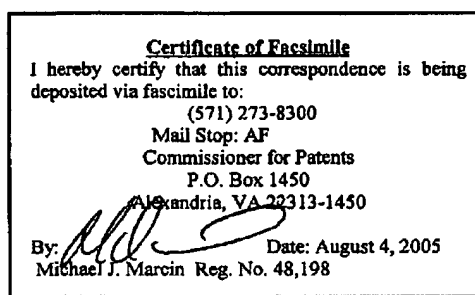
AUG 04 2005

[40101/01101]

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Inventor(s) : Kevin McCOMBE et al.  
Serial No. : 09/738,786  
Filing Date : December 15, 2000  
For : System and Method for Managing Client Processes  
Group Art Unit : 2155  
Examiner : Bharat Barot

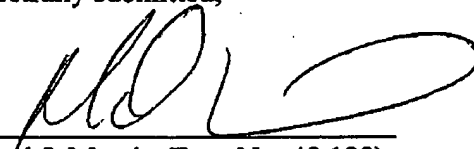
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**TRANSMITTAL**

Transmitted herewith please find a Response to the Final Office Action dated May 19, 2005 and a Notice of Appeal for filing in the above-identified application. Please charge the credit card of **Fay Kaplun & Marciniak, LLP** in the amount of \$500.00 (PTO-Form 2038 is enclosed herewith). The Commissioner is hereby authorized to charge the **Deposit Account of Fay Kaplun & Marciniak, LLP No. 50-1492** any additional required fees. A copy of this paper is enclosed for that purpose.

Respectfully submitted,

Dated: August 4, 2005

By:   
Michael J. Marciniak (Reg. No. 48,198)

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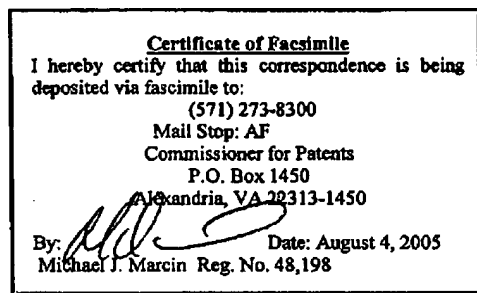
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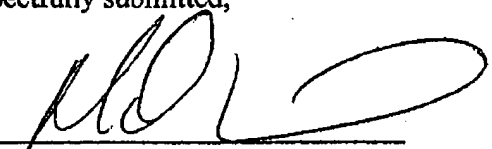
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